

## MA & PDP CAHPS Publications by the MA & PDP CAHPS Project Team

- Martino SC, Kanouse DE, Miranda DJ, Elliott MN. (2017). "Can a More User-Friendly Medicare Plan Finder Improve Consumers' Selection of Medicare Plans?" *Health Services Research*, 52(5): 1749-1771.
- Martino SC, Kanouse DE, Miranda DJ, Elliott MN. "Can a More User-Friendly Medicare Plan Finder Improve Consumers' Selection of Medicare Plans?" *HSR* DOI: 10.1111/1475-6773.12582.
- Beckett MK, Elliott MN, Gaillot S, Haas A, Demboski JW, Giordano LA, Brown, J. (2016) "Establishing Limits for Supplemental Items on a Standardized National Survey" *Public Opinion Quarterly* 80 (4): 964-976. DOI: 10.1093/poq/nfw028.
- Martino S, Elliott MN, Hambarsoomian K, Weech-Maldonado R, Gaillot S, Haffer SC, Hays RD. (2016) "Racial/Ethnic disparities in Medicare beneficiaries' care coordination experiences." *Medical Care* 54(8):765-771
- Winpenny E, Elliott MN, Haas A, Haviland AM, Orr N, Shadel W, Ma Sai, Friedberg MW, Cleary PD. "Advice to quit smoking and ratings of healthcare among Medicare beneficiaries aged 65+" *HSR* DOI: 10.1111/1475-6773.12491.
- Elliott MN, Landon B, Zaslavsky AM, Edwards C, Orr N, Beckett MK, Mallet JS, Cleary PD. (2016) "Medicare Prescription Drug Plan Enrollees Report Less Positive Experiences Than Their Medicare Advantage Counterparts." *Health Affairs*. 35(3): 456-463.
- Hays RD, Mallett JS, Gaillot S, Elliott MN. (2016) "Performance of the Consumer Assessment of Healthcare Providers and Systems (CAHPS®) Physical Functioning Items" Brief Report. *Medical Care*, 54(2): 205-209.
- Weech-Maldonado R, Elliott MN, Adams JL, Haviland AM, Klein DJ, Hambarsoomian K, Edwards CA, Dembosky JW, Gaillot S. (2015) "Do Racial/Ethnic Disparities in Clinical Quality and Patient Experience within Medicare Plans Generalize across Measures and Racial/Ethnic Groups?" *HSR* 50(6): 1829-1849.
- Martino S, Elliott MN, Haviland A, Saliba D, Burkhart Q, Kanouse DE. (2015) "Comparing the Health Care Experiences of Medicare Beneficiaries With and Without Depressive Symptoms in Medicare Managed Care versus Fee-For-Service" *HSR* DOI: 10.1111/1475-6773.12359
- Beckett MK, Elliott MN, Haviland AM, Burkhart Q, Gaillot S, Montfort D, Saliba D. (2015) "Living Alone and Patient Care Experiences: The Role of Gender in a National Sample of Medicare Beneficiaries." *Journal of Gerontology: Medical Sciences* DOI: 10.1093/gerona/glv037
- Weech-Maldonado R, Elliott MN, Adams JL, Haviland AM, Klein DJ, Hambarsoomian K, Edwards CA, Dembosky JW, Gaillot S. (2015) "Do Racial/Ethnic Disparities in Clinical Quality and Patient Experience within Medicare Plans Generalize across Measures and Racial/Ethnic Groups?" *HSR* DOI: 10.1111/1475-6773.12297
- Anhang-Price R, Haviland AM, Hambarsoomian K, Dembosky JW, Gaillot S, Weech-Maldonado R, Williams MV, Elliott MN. (2015) "Do Experiences with Medicare Managed Care Vary According to the Proportion of Same-Race/Ethnicity/Language Individuals Enrolled in One's Contract?" *HSR*. DOI: 10.1111/1475-6773.12292
- Shadel W, Elliott MN, Haas A, Haviland AM, Orr N, Farmer Coste M, Ma S, Weech-Maldonado R, Farley DO, Cleary PD. (2015) "Clinician Advice to Quit Smoking Among Seniors." *Preventive Medicine* DOI: 10.1016/j.ypmed.2014.11.020
- Burkhart Q, Haviland A, Kallaur P, Edwards C, Brown J, Elliott MN. (2014) "How Much Do Additional Mailings and Telephone Calls Contribute to Response Rates in a Survey of Medicare Beneficiaries" *Field Methods* DOI: 10.1177/1525822X14555309

## MA & PDP CAHPS Publications by the MA & PDP CAHPS Project Team

- Hays RD, Martino S, Brown J, Cui M, Cleary PD, Gaillot S, Elliott MN. (2014) "Evaluation of a Care Coordination Measure for the Consumer Assessment of Healthcare Providers and Systems (CAHPS) Medicare Survey" *MCRR* 71(2):192-202.
- Weinick R, Haviland AM, Hambarsoomian K, Elliott MN. (2014) "Does the Racial/Ethnic Composition of Medicare Advantage Plans Reflect their Areas of Operation?" *Health Services Research*. 49(2): 526-545.
- Dembosky J, Haviland AM, Elliott MN, Kallaur P, Edwards CA, Sekscenski E, Zaslavsky AM, Brown, JA. (2013) "Does naming the focal plan in a CAHPS survey of health care quality affect response rates and beneficiary evaluations?" *Public Opinion Quarterly* 77 (2): 455-473.
- Elliott MN, Haviland AM, Cleary PD, Zaslavsky AM, Farley DO, Klein DJ, Edwards CA, Beckett MK, Orr N, Saliba D. (2013) "Care experiences of Managed Care Medicare Enrollees near the End of life." *Journal of the American Geriatrics Society* 61(3):407-412.
- Martino S, Weinick R, Kanouse DE, Brown J, Haviland AM, Goldstein E, Adams JL, Hambarsoomian K, Elliott MN. (2013) "Reporting CAHPS and HEDIS Data by Race/Ethnicity for Medicare Beneficiaries." *Health Services Research* 48(2):417-434.
- Orr N, Elliott MN, Burkhart Q, Haviland AM, Weinick RM. (2013) "Racial/Ethnic Differences in Medicare Experiences and Immunization: The Role of Disease Burden." *Medical Care* 51(9): 823-831.
- Paddison CAM, Elliott MN, Haviland AM, Farley DO, Lyrtzopoulos G, Hambarsoomian K, Dembosky JW, Roland MO. (2013) "Experiences of Care among Medicare Beneficiaries with ESRD: Medicare Consumer Assessment of Healthcare Providers and Systems (CAHPS) Survey Results." *American Journal of Kidney Diseases* 61(3): 440-449.
- Elliott MN, Edwards WS, Klein DJ, Heller A. (2012) "Differences by Survey Language and Mode among Chinese Respondents to a CAHPS Health Plan Survey." *Public Opinion Quarterly*. 76(2): 238-264.
- Elliott MN, Haviland AM, Dembosky J, Hambarsoomian K, Weech-Maldonado RW. (2012) "Are there Differences in the Medicare Experiences of Beneficiaries in Puerto Rico Compared to those in the U.S. Mainland?" *Medical Care*. 50(3): 243-248.
- Haviland AM, Elliott MN, Weech-Maldonado R, Hambarsoomian K, Orr N, Hays RD. (2012) "Racial/Ethnic Disparities in Medicare Part D Experiences" *Medical Care* 50 (Advances from the Consumer Assessment of Healthcare Providers and Systems (CAHPS®) Project): S40-S47.
- Zaslavsky AM, Ayanian JZ, Zaborski LB. (2012) "The validity of race and ethnicity in enrollment data for Medicare beneficiaries." *Health Services Research*, 47(3(II)):1300-1321.
- Elliott MN, Haviland AM, Orr N, Hambarsoomian K, Cleary PD. (2011) "How do the Experiences of Medicare Beneficiary Subgroups Differ Between Managed Care and Original Medicare" *Health Services Research*. 46(4): 1039-1058.
- Farley DO, Elliott MN, Haviland A, Slaughter M, Heller A. (2011) "Understanding Variations in Medicare Consumer Assessment of Health Care Providers and Systems Scores: California as an Example" *Health Services Research* 46(5): 1646-1662.
- Haviland AM, Elliott MN, Hambarsoomian K, Lurie N. (2011) "Immunization Disparities by Hispanic Ethnicity and Language Preference" *Archives of Internal Medicine* 171(2):158-165.
- Klein DJ, Elliott MN, Haviland AM, Saliba D, Burkhart Q, Edwards C, Zaslavsky AM. (2011). "Understanding Nonresponse to the 2007 Medicare CAHPS Survey." *The Gerontologist* 51 (6): 843-855.

## MA & PDP CAHPS Publications by the MA & PDP CAHPS Project Team

- Martino S, Elliott MN, Kanouse DE, Farley DO, Burkhart Q, Hays RD. (2011) "Depression and the Health Care Experiences of Medicare Beneficiaries." *Health Services Research* 46(6pt1): 1883-1904.
- Mittler JN, Landon BE, Zaslavsky AM, Cleary PD. (2011) "Market characteristics and awareness of managed care options among elderly beneficiaries enrolled in traditional Medicare." *Medicare Medicaid Res Rev*, 1(3):E1-E17.
- Keenan P, Landon BE, Cleary PD, Zaborski LS, Zaslavsky AM. (2010) "Geographic area variations in the Medicare health plan era." *Medical Care*, 48(3):260-266.
- Mittler JN, Landon BE, Cleary PD, Fisher E, Zaslavsky AM. (2010) "Market variations in intensity of Medicare service use and beneficiary experiences with care." *Health Services Research*, 45(3):647-669.
- Elliott MN, Haviland A, Kanouse DE, Hambarsoomian K, Hays RD. (2009). "Adjusting for Subgroup Differences in Extreme Response Tendency in Ratings of Health Care: Impact on Disparity Estimates." *Health Services Research*, 44(2p1): 542-561.
- Heller A, Elliott MN, Haviland AM, Klein DJ, Kanouse DE. (2009). "Patient Activation Status as a Predictor of Patient Experience among Medicare Beneficiaries." *Medical Care*, 47(8): 850-857.
- Keenan PS, Elliott MN, Zaslavsky AM, Cleary PD, Landon BE. (2009). "Quality Assessments by Sick and Healthy Medicare Beneficiaries in Traditional Medicare and Medicare Managed Care." *Medical Care*, (47)8:882-888.
- Martino SC, Elliott MN, Cleary PD, Kanouse DE, Brown JA, Spritzer KL, Heller A, Hays RD. (2009). "Psychometric Properties of an Instrument to Assess Medicare beneficiaries' Prescription Drug Plan Experiences." *Health Care Financing Review*, 30(3):41-53.
- Shimada SL, Zaslavsky AM, Zaborski LB, O'Malley AJ, Heller A, Cleary PD. (2009) "Market and beneficiary characteristics associated with enrollment in Medicare managed care plans and fee for service." *Medical Care*, 47(5):517-523.
- Elliott MN, Beckett MK, Chong K, Hambarsoomian K, Hays RD. (2008). "How Do Proxy Responses and Proxy-Assisted Responses Differ from What Medicare Beneficiaries Might Have Reported About Their Health Care?" *Health Services Research*, 43(3): 833-848.
- O'Malley AJ, Zaslavsky AM. (2008) "Domain-level covariance analysis for multilevel survey data with structured nonresponse." *Journal of the American Statistical Association*, 103(484):1405-1418.
- Elliott MN, Beckett M, Kanouse DE, Hambarsoomian K, Bernard S. (2007). "Problem-Oriented Reporting of CAHPS® Consumer Evaluations of Healthcare." *Medical Care Research and Review*, 64(5): 600-14.
- Zaslavsky AM. (2007) "Using hierarchical models to attribute sources of variation in consumer assessments of health care." *Statistics In Medicine*, 26(8):1885-1900.