

Comparison of MA and FFS national scores

	Care Coordination		Customer Service		Getting Appointments and Care Quickly		Getting Needed Care		Annual Flu Vaccine		Getting Needed Prescription Drugs		Rating of Drug Plan		Rating of Health Care Quality		Rating of Health Plan/Medicare*	
	National mean, original scale	National mean, 0-100 scale	National mean, original scale	National mean, 0-100 scale	National mean, original scale	National mean, 0-100 scale	National mean, original scale	National mean, 0-100 scale	National mean, original scale	National mean, 0-100 scale	National mean, original scale	National mean, 0-100 scale	National mean, original scale	National mean, 0-100 scale	National mean, original scale	National mean, 0-100 scale	National mean, original scale	National mean, 0-100 scale
MA National	3.596	86	3.707	90	3.331	78	3.452	82	0.750	75	3.720	91	8.738	87	8.675	87	8.784	88
FFS National	3.588	85	3.582	86	3.265	75	3.423	81	0.771	77	NA	NA	NA	NA	8.521	85	*8.300	83
PDP National	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	3.678	89	8.122	81	NA	NA	NA	NA

*Benchmarks for the "Rate Plan" item in FFS are not comparable to MA because the item is different (rating of Medicare rather than of an MA contract).