

MA & PDP CAHPS Survey  
 Quality Assurance Protocols & Technical Specifications V13.0  
***Technical Corrections and Clarifications***  
 Issued November 2022

Subsequent to the production of the MA & PDP CAHPS Survey Quality Assurance Protocols & Technical Specifications V13.0 (QAP&TS V13.0), it has been determined that there are specific items that require content corrections. These items are identified below.

**1. Appendix L-1, 2023 MA-Only and MA-PD Survey Pre-Notification Letter - English**

- **Appendix L-1, 2023 MA-Only and MA-PD Survey Pre-Notification Letter – English, Link in the pre-notification letter has been updated**

CHANGE MADE	CURRENT	REVISED
➤ Revised the link to the Medicare website to replace the highlighted space with a hyphen	You can learn more and see plan ratings online at <a href="https://www.medicare.gov/plan-compare">medicare.gov/plan compare</a> and in the “Medicare & You” handbook.	You can learn more and see plan ratings online at <a href="https://www.medicare.gov/plan-compare">medicare.gov/plan-compare</a> and in the “Medicare & You” handbook.

**2. Appendix L-2, 2023 Prescription Drug Plan Survey Pre-Notification Letter - English**

- **Appendix L-2, 2023 Prescription Drug Plan Survey Pre-Notification Letter - English, Link in the pre-notification letter has been updated**

CHANGE MADE	CURRENT	REVISED
➤ Revised the link to the Medicare website to replace the highlighted space with a hyphen	You can learn more and see plan ratings online at <a href="https://www.medicare.gov/plan-compare">medicare.gov/plan compare</a> and in the “Medicare & You” handbook.	You can learn more and see plan ratings online at <a href="https://www.medicare.gov/plan-compare">medicare.gov/plan-compare</a> and in the “Medicare & You” handbook.

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**3. Appendix L-3, 2023 MA-Only and MA-PD Survey Initial Cover Letter – English**

- **Appendix L-3, 2023 MA-Only and MA-PD Survey Initial Cover Letter – English, Link in the initial cover letter has been updated**

CHANGE MADE	CURRENT	REVISED
➤ Revised the link to the Medicare website to replace the highlighted space with a hyphen	You can learn more and see plan ratings online at <a href="http://medicare.gov/plan compare">medicare.gov/plan compare</a> and in the “Medicare & You” handbook.	You can learn more and see plan ratings online at <a href="http://medicare.gov/plan-compare">medicare.gov/plan-compare</a> and in the “Medicare & You” handbook.

**4. Appendix L-4, 2023 Prescription Drug Plan Survey Initial Cover Letter – English**

- **Appendix L-4, 2023 Prescription Drug Plan Survey Initial Cover Letter – English, Link in the initial cover letter has been updated**

CHANGE MADE	CURRENT	REVISED
➤ Revised the link to the Medicare website to replace the highlighted space with a hyphen	You can learn more and see plan ratings online at <a href="http://medicare.gov/plan compare">medicare.gov/plan compare</a> and in the “Medicare & You” handbook.	You can learn more and see plan ratings online at <a href="http://medicare.gov/plan-compare">medicare.gov/plan-compare</a> and in the “Medicare & You” handbook.