

MA & PDP CAHPS
2025 Between-Contract Variances for Reported Measures

Single Items

Annual Flu Vaccine	64.9399
Rating of Health Care Quality	3.8626
Rating of Drug Plan	4.7452
Rating of Health Plan	7.5368

Composites

Getting Appointments and Care Quickly	6.9828
Getting Needed Care	7.9911
Customer Service	3.3921
Care Coordination	3.0853
Getting Needed Prescription Drugs	2.8023